

NCVIEW How to zip related files and send to support

Open the File view from the bottom left of the screen, or from the menu bar by selecting "Window" → "File view".

The screenshot displays the NCVIEW software interface. The 'Window' menu is open, showing various options. The 'File view' option is highlighted with a red box. A red arrow points from the 'Window' menu to the 'File view' window. Another red arrow points from the 'File view' window to the 'File view' button in the bottom left corner of the main interface.

The 'File view' window displays a list of files:

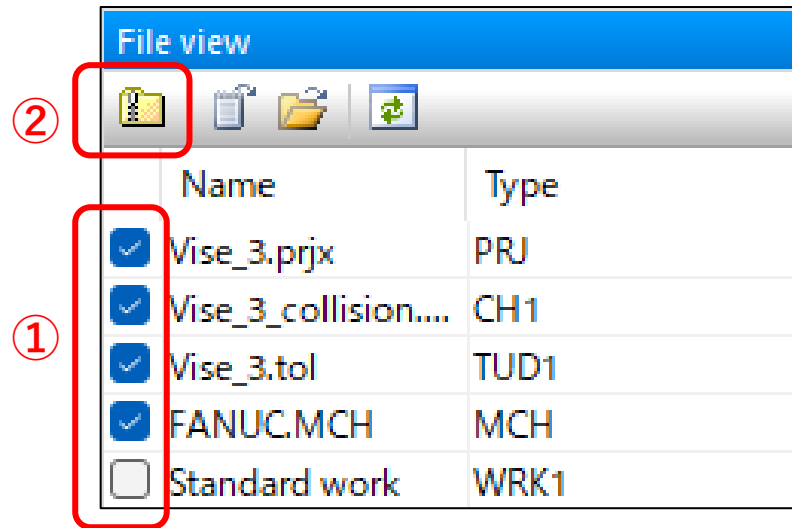
Name	Type	Folder
<input type="checkbox"/> Vise_3.prjx	PRJ	C:\¥1.NvDemoData\¥Vise_3
<input type="checkbox"/> Vise_3_collision....	CH1	C:\¥1.NvDemoData\¥Vise_3\NC
<input type="checkbox"/> Vise_3.tol	TUD1	C:\¥1.NvDemoData\¥Vise_3\TOL
<input type="checkbox"/> FANUC.MCH	MCH	C:\¥1.NvDemoData\¥Vise_3\MCH
<input type="checkbox"/> Standard work	WRK1	
<input type="checkbox"/> Vise_3.log	LOG	C:\¥1.NvDemoData\¥Vise_3
<input type="checkbox"/> Vise_3.txt	TXT	C:\¥1.NvDemoData\¥Vise_3

The main interface shows the 'Window' menu with the following options: Cascade, Tile, Icon alignment, View division, Registered tool, NC program number, NC data display, Message, Pick, File view, Other windows, Toolbar, Status bar, Hide all automatically, Close all views, Reset window layout, 1 View: 1, 2 View: 2, and Window... The 'File view' option is highlighted with a red box.

The main interface also shows the 'File view' button in the bottom left corner, which is also highlighted with a red box.

● "File view" displays a list of all currently loaded files.

① With the configuration files loaded to reproduce the issue, check the checkboxes to the left of the file names.
(Uncheck the standard work)



② The "Compress used files (zip format)" button in the upper left of the File View will become enabled. Click the button and save the zip file to a location of your choice.

③ Please attach the saved zip file to the technical support form and submit it.